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REG ADMITTANCE PROCEDURES

It is REG's policy to support the MPAA ratings system to the fullest extent possible.

For films rated "R" by the MPAA:

1. REG will not sell tickets to any person under the age of 17 (18 where applicable).
2. A person must be at least 21 years old in order to purchase multiple tickets without providing additional photo I.D. for additional tickets.
3. The purchaser must also attend the movie for which the additional tickets are purchased.
4. Patrons 17 to 20 years of age may only purchase more than one ticket if they are able to provide photo I.D. for proof of age for each additional ticket being purchased.
5. Managers may empower Ushers to check for photo identification if a guest appears to be underage and is holding a ticket for an "R" rated feature.
6. Kiosk ticket sales are an important service for our guests. Tickets can be purchased online and picked up at the theatre, or an individual may purchase tickets directly from the kiosk. It is important to remember that the admittance procedures still apply to those individuals that make purchases or redeem on-line ticket purchases from a ticketing kiosk.
7. Theatre Employees may be stationed at the entrance to theatre(s) playing MPAA rated "R" films to check tickets and photo identification for all you enter to prevent minors from improperly entering.
8. REG reserves the right to refuse entrance to anyone that cannot present valid photo identification along with a ticket for the proper show time of the "R" rated film.

For films rated "NC17" by the MPAA:

1. No one under the age of 18 is allowed admittance to the feature, regardless of accompaniment or consent.
2. A patron desiring to purchase multiple tickets must provide a valid photo I.D. for each ticket they purchase.
3. Ushers may conduct additional photo I.D. checks for MPAA guideline adherence at the doorman's post and theatre checks.
4. Kiosk ticket sales are an important service for our guests. Tickets can be purchased online and picked up at the theatre, or an individual may purchase tickets directly from the kiosk. It is important to remember that the admittance procedures still apply to those individuals that make purchases or redeem on-line ticket purchases from a ticketing kiosk.
5. Theatre Employees may be stationed at the entrance to theatre(s) playing MPAA rated "NC17" films to check tickets and photo identification for all you enter to prevent minors from improperly entering.
6. REG reserves the right to refuse entrance to anyone that cannot present valid photo identification along with a ticket for the proper show time for the "NC17" rated film.

Regal Age Policy

1. Child tickets are valid for children 11 years and under. Senior tickets are valid for adults 60 years and older. Not all ticket types are available for all performances.

ADA Seating & Companion Pass:

1. Regal Entertainment Group theatres are handicap accessible. All seating designated as "handicapped" with the familiar wheelchair symbol is reserved for the disabled and their companions.
2. Guests attending our theatres in an assistant/companion role for one of our guests with disabilities may be passed in by management.
3. If you need assistance for any reason, please ask one of our theatre personnel for assistance.

Backpacks/Packages/Bags:

To ensure the safety of our guests and employees, Regal Entertainment Group reserves the right to inspect the contents of any backpack, package, or bag prior to admission.

Lost and Found:

Regal Entertainment is not responsible for lost, stolen, or recovered personal items. Before leaving the auditorium, please check around your seat for any personal belongings. For assistance, contact a staff member.

Film Theft:

No recording devices (cameras, video recorders, sound recorders, etc.) are permitted to be used within any Regal Entertainment Group facility.

Personal Communication Devices:

In consideration of all our guests, Regal Entertainment group asks that you please refrain from using cell phones, pagers, or any other personal communication device while in the auditorium.

No Solicitation:

Soliciting or loitering on Regal Entertainment Group premises is not allowed.

No Smoking:

All Regal Entertainment Group theatres are smoke-free environments.

Outside Food or Drink:

No outside food or drink is permitted in the theatre.

3-D Presentations:

Films in 3-D may not be available at all locations. In some cases, theatre locations may show a particular film in both the 3-D and 35mm (2D) formats. When purchasing tickets for a 3-D film, please confirm with the box office cashier that the ticket you purchased is in fact for the 3-D presentation. Please see one of our theatre managers if you have any questions regarding 3-D films.

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